

## FREQUENTLY ASKED QUESTIONS

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### **Why is Vista College teaching out its Lubbock campus?**

Local business conditions, combined with less than planned-for enrollments, forced Vista College to make the teach-out decision.

### **What is a “teach-out”?**

A teach-out is the decision by an institution to cease enrolling new students while continuing to teach the program of current students.

### **How is a teach-out different from a school closing?**

Institutions conducting teach-outs offer ongoing instruction and program completion, and placement assistance, to currently active students. Once successful students graduate, the campus will then be closed.

### **What does the Lubbock campus teach-out say about the strength of Vista College overall?**

The action at the Lubbock campus is unrelated to the institution’s other on-ground and one online campuses. Vista College is strong financially and continues to offer quality, career-focused postsecondary education in locations across Texas as well as New Mexico and Arkansas.

### **Who accredits Vista College?**

The Council on Occupational Education (COE) accredits Vista College nationally.

### **Will Lubbock students lose the opportunity to complete their programs?**

No. Current students in good academic standing will be able to complete their program at the Vista College Lubbock campus. There will be no change to the quality or quantity of educational instruction, student services or placement assistance they will receive.

### **What will happen to Vista College staff members at the Lubbock campus?**

Each staff member met with Vista College leadership to discuss his or her future with the institution. Most staff members will continue to work during the campus teach-out over some or all of the next nine months. Some staff members may be offered other positions within the company.

### **Can Lubbock campus students continue their studies at other Vista College campuses?**

Students may potentially continue their studies at other Vista College ground campuses or online campus.

### **What programs are taught at the Vista College Lubbock campus?**

The Vista College Lubbock campus delivers a diploma program in Medical Assisting and offers Nurse Aide Training, a short-term program.

### **When are these programs scheduled to conclude?**

Currently active students who continue with their programs will complete prior to April 2021.

### **Can Vista College students transfer their credits to other institutions?**

When enrolling, we inform every student that receiving institutions make transfer credit decisions. Vista College will provide students with up-to-date transcripts to aid their possible transfer of credits to other institutions.

### **Does the teach-out affect the ability of current Vista College Lubbock students to use their federal financial student aid or veterans’ benefits to pay for Vista College education?**

Students in good standing should experience no interruption of their student aid benefits.

### **Is the Vista College teach-out required for compliance, legal, or other regulatory reasons?**

No. Vista College is in good standing with its national accreditor, the U.S. Department of Education and all other regulators.

### **Who should non-Lubbock Vista employees or students call if they have questions?**

If a campus employee or student, their Vista College Campus Director. If a corporate employee, their supervisor.

### **Who should those outside of Vista College contact with questions?**

Jim Tolbert, CEO, at [jtolbert@vistacollege.edu](mailto:jtolbert@vistacollege.edu).